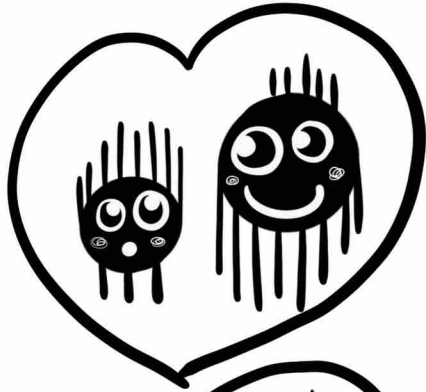
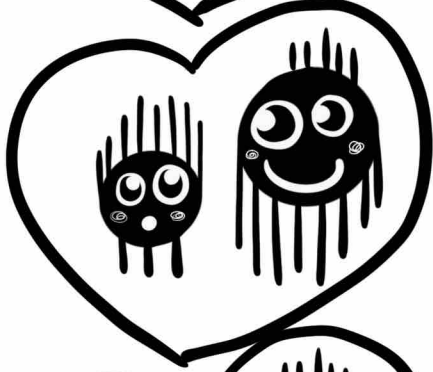


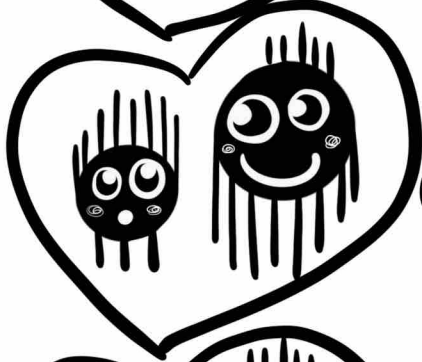
Antecedenti: consigli pratici



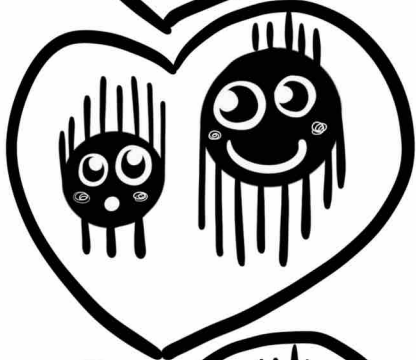
1. Essere chiari e specifici



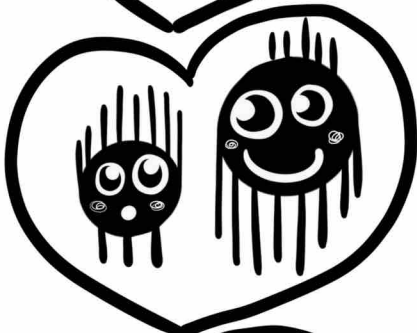
2. Usare un tono di voce gentile



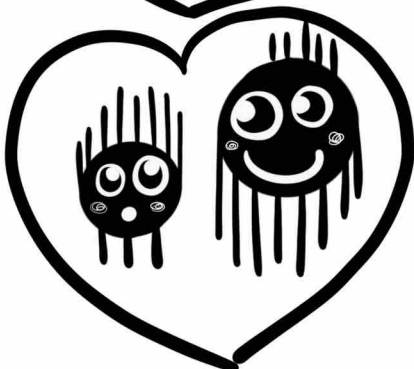
3. Offrire scelte



4. Chiedere “Per favore”



5. Offrire aiuto



6. Usare l'elemento ludico per creare una sfida